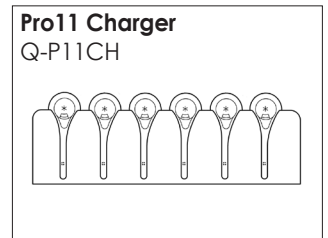
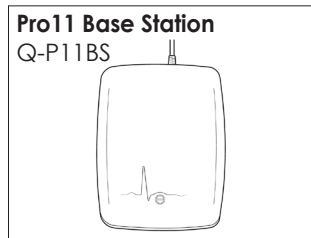


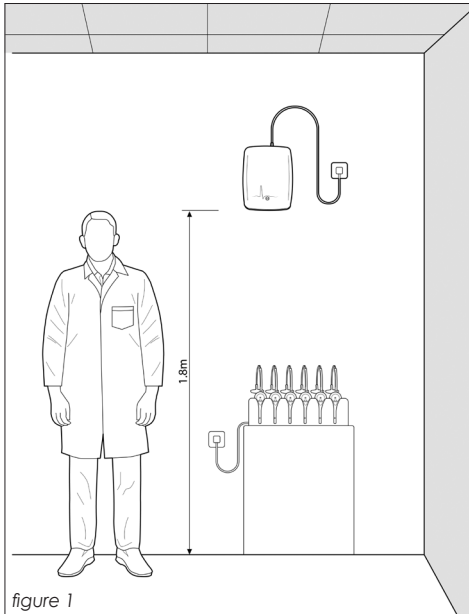
Pro11

Headset System Installation Manual



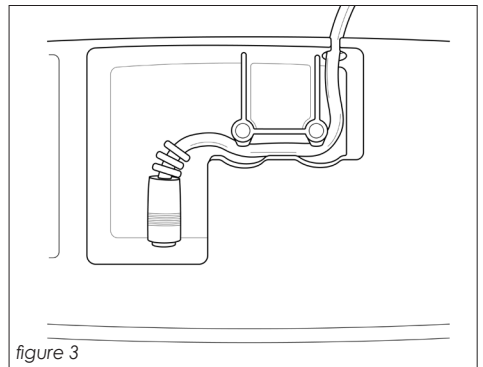
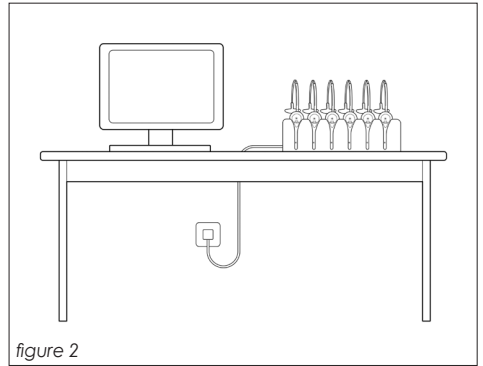
STEP 1

- The base station can be located in either the OR or the monitoring room.
- Identify a location with clear space around it and nothing in front (the base is a transmitter). (figure 1)
- You need a 230/240v power socket close by. Connect the Q-PSU48 power supply into the wall socket and then into the socket in the top of the base.
- The base should be fitted to the wall using the two velcro strips supplied, peeling back the protective covers. Do not fit the base to the wall upside down or sideways.
- When the power is connected, the LED on the front will start AMBER during booting up, then go GREEN after 30 secs.



STEP 2

- Set up the 6-port battery charger. Select a clear desk or cabinet top in the monitoring room close to a 230/240v power socket that DOESN'T get switched off or unplugged at night. (figure 2)
- Connect the Q-PSU5 power supply into the back of the charger and weave the cable around the gates. (figure 3)
- Switch on the power. The LED on the front of the charger will illuminate GREEN.



STEP 3

- Place a battery into each headset, by removing the outer sleeve on the body of the headset using your fingernail. (figure 4)
- Remove the tape over the battery contacts, then slot the battery into the chamber. It only goes in one way, so turn it over if it won't slide in. Clip the sleeve back on. As soon as the battery is connected the LED will flash BLUE every second.
- Place all headsets into the charger. The headsets are now charging. The LED on the headset will flash BLUE every 10 seconds.

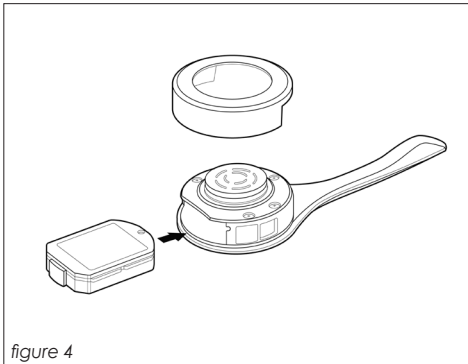


figure 4

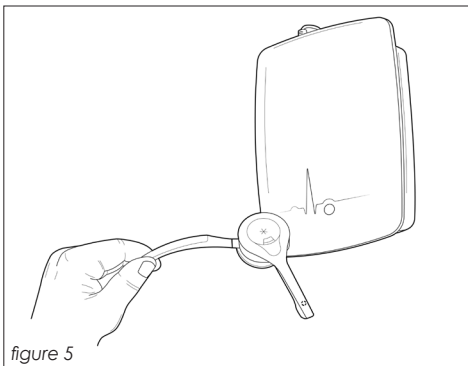


figure 5

STEP 4

- To register a headset to the base station, take one headset at a time out of the charger and hold the outside face of the headset to the bottom of the base. (figure 5)
- As soon as you do this, the LED on the base will flash AMBER, and then go solid AMBER, which means the headset is registered. Place the headset back in the charger and repeat the process with the next one.
- Leave all headsets in the charger for 2 minutes to synchronise with each other.
- To test, put on a headset, press the talk button and speak into the headset - if you can hear your own voice, the headset is working and ready for use. (figure 6)
- To use a headset in 'hands-free' mode, press the talk button for a second; the blue LED will remain on, indicating that you are hands-free. To use in normal 'Push-To-Talk' mode, remove your finger from the talk button when you finish speaking. To change volume, press the volume button; it has 5 levels.



figure 6

Useful information

- If you have multiple ORs and multiple Pro11 systems you can move headsets from one room to another by following Step 4 overleaf. When a headset is registered to another base station it automatically deregisters from the previous one.
- If you hear 2 beeps in your ear, it means you've gone out of range. Move back towards the base station it's registered to and the headset will reconnect.
- Batteries will last for 16 hours on standby and up to 10 hours in hands-free mode. Always put headsets back into the charger when not in use.
- Wipe down headsets and charger with hygiene wipes routinely.
- Call your service provider if you have any problems.

Headset functionality and system troubleshooting

Headset audio	Status	Next steps
Bloop-beep	Call drop	Either you've moved out of range of base (move towards it), or base has no power (check LED on front of base). If LED out, call Tech support.
2 beeps every 10 seconds	Out of range	Headset is not in range of base (move towards it), or base has no power (check LED on front of base). If LED out, call Tech support.
3 beeps every 60 seconds	Battery low	Put headset in charger and take another headset.
1 beep every 3 seconds (and fast flashing LED)	Registration required	Headset is working but needs to be registered to the system.

Fault/symptoms	Action
Headset has been in charger, but LED isn't flashing	Determine whether it's a headset or battery fault. Swap the battery from one in a working headset. If changing the battery clears the fault, then throw away the faulty battery and order a new one. If not, send the headset back for repair/replacement.
Headset LED is pulsing as normal every 4 seconds but audio not working'	Put the headset back into the charger for at least 10 seconds. This should reset the headset. If it doesn't, remove the battery from the headset then replace it again. If this doesn't clear the fault, send the headset back for repair/replacement.

Customer support

- www.quaildigital.com/video/QD-Pro11-installation.mp4